



BLOWIN BUBBLES TERMS & CONDITIONS OF HIRE

Get ready for a bubble-filled adventure and so much more with our incredible Bubble House and exciting party additions!

Upon booking with Blowin Bubbles we ask that you become familiar with the following guidelines to ensure the safety of your guests and our equipment.

ALL HIRE ITEMS

A responsible person over 18 years of age must supervise the inflatables at all times. We will give training in the safe operation and supervision of the inflatables or hire equipment on the day of hire.

It is the hirer responsibility to supervise and control children on the inflatables and not leave the inflatable unattended.

Must be set up in an area that is flat, not on dirt or gravel preferably grass and is free of rocks and debris.

All hire equipment must be moved or covered if there is rain to prevent damage and further charges.

In the event of rain, it is recommended to have an alternate indoor location, prior to delivery.

During high temperatures, we recommend having shaded area to prevent over heating of any equipment.

Adults are not permitted on any inflatables, regardless of circumstances. Any damage cause by adults entering the inflatables will be charged to the hirer.

Ensure all play area is cleared at time of pick up and balls returned to ball pit.

A cleaning fee will be charged for any equipment left extremely dirty.

The cost of repair or replacement for all damages to our equipment will be charged to the hirer.

No shoes are to be worn on inflatables, especially high heels as these cause damage to the inflatables.

Sock must be worn whilst playing on inflatables.



No food, drinks, lollies or chewing gum.

No streamers, glitter or face paint.

No pushing, shoving or rough play on equipment that could result in injury.

No water is to be used on the inflatables.

Blowin Bubbles is not responsible for any injuries that may occur during the event while using our equipment

Images and videos taken by Blowin Bubbles of your event, yourself or guests may be used for advertising and marketing on social media, website and in print.

CONDITIONS OF HIRE

Definitions

The "Owner" is Blowin Bubbles

The "Hirer" refers to the person, firm or corporation hiring equipment from the Owner

The "Equipment" means all the equipment and accessories supplied to the Hirer

"Terms" means these Terms and Conditions of Hire

Unless otherwise agreed in writing by the Owner and the Hirer, these terms and conditions shall be the only terms and conditions on which the Owner will provide the goods and or services to the Hirer.

These Terms are deemed to be accepted by the Hirer on payment of a booking deposit, on receipt by the Owner.

The hiring of the equipment will commence from the commencement date specified on the hirer invoice and continue for the term specified. The hirer is entitled to use the equipment for the hire period. Any extension of the period must be agreed by the owner.

The hirer shall not remove the Hire equipment or any part thereof from the situation and position of its installation without consent from the owner.



The hirer agrees not to use the equipment at locations or purposes different to the equipment's general designated purpose and specified suitability (such as indoor versus outdoor use).

The hirer acknowledges responsibility for the equipment and is liable for any damage.

HIRE CHARGES & DELIVERY

All pricing is Exclusive of GST & Delivery Fees.

Amount quoted is for use of equipment for the time period stated on the invoice.

A delivery quotation assumes delivery and pick up of goods being provided at times specified on the invoice.

Public Holiday surcharge applies to all bookings on public holidays.

All deliveries are made to street level with grounds or floors being level and clear.

If delivery is required to higher ground level, the Owner must be notified before deposit is paid as extra surcharge applies.

It is the responsibility of the hirer to ensure measurements of Hire Equipment supplied by the Owner is appropriate for the event space including ceiling heights, door and stair access.

If upon delivery the Hire Equipment does not fit, the Owner has the right to refuse delivery with no refund of hire cost.

If additional delivery is required, the Hirer is subject to redelivery charges.

DEPOSIT & PAYMENTS

A \$100.00 deposit is required at time of booking to secure your date. Until deposit is paid, your booking will not be confirmed.

A bond of \$100.00 is required to be paid and will be returned once the equipment has been inspected for any damage.

Full payment is to be paid no later than 7 days prior to the date of the event. If full payment is not received, failure to make this payment deadline will result in booking being cancelled.



All deposits and payments are non-refundable.

If booking is made less than 7 days from event date, then payment in full is required within 24 hours.

Payment must be made by Cash or Bank Transfer.

The Hirer agrees to pay any expenses incurred or loss suffered by the Owner as a result of breach by the Hirer of its obligations pursuant to these Terms (including legal and debt recovery costs).

CANCELLATION AND VARIATIONS

In the case of cancellation by the hirer deposits are non-refundable, transferrable and cannot be exchanged for a credit note.

If through any circumstances the Owner is unable to provide goods, then the Owner may:

- make changes to the goods provided that the end performance is not materially prejudiced.
- or cancel any order (even if it has already been accepted) by notice in writing.

All cancellations and date changes are to be requested in writing for the consideration of the Owner.

Approval for date changes will be subject to the Owners discretion.

The Hirer may cancel an order but will forfeit all booking deposits.

Any item removal or deductions from invoice must be made at least 14 days prior to your event.

Additions can be made to your invoice at any time and are subject to availability.

CLEANING & PRODUCT HIRE CONDITIONS

Upon completion of the hiring, the equipment must be properly cleaned by the hirer.

Balloons, flowers or any form of decoration that was not supplied with the Hire Equipment needs to be removed ready for pickup by the Owner.



If items are returned unclean, a cleaning fee depending on the condition will be charged.

Carts should be wiped down with a microfiber cloth that is a little damp and then dried with a dry towel.

If vinyl or signage is placed on any products, this must all be removed after use of product, otherwise a cleaning fee to remove will be charged to hirer.

DAMAGE OF EQUIPMENT

The Hirer is responsible for any loss or damage to the equipment for any reason whatsoever except loss or damage which is caused by reasonable wear and tear.

If damage or loss occurs while in the Hirers care, full replacement costs will be charged.

If damage or loss is inflicted the Owner reserves the right to invoice and collect from the Hirer the remaining balance required to replace damaged or lost items.

If part of a set is damaged, stained or lost, the Customer is responsible for the full replacement of that set.

All packaging materials are to be returned with the hired goods.

INFLATABLE CONDITIONS

We require a clear entry to the site.

The decision on site suitability is the delivery drivers and is final.

If the site is not suitable or we cannot gain entry or contact you for delivery purposes you will still be liable for the full booking fee.

DO NOT move the inflatable once it has been erected.

Please advise of any steps/obstacles etc when booking as these units are heavy and may require two delivery staff.

We do not hire in bad weather conditions as units can become dangerous.

All outdoor installs run the risk of cancellation due to the weather and all payments will be refunded.



Please have an indoor backup plan as an alternative.

Please ensure that the inflatable is not overcrowded, and limit numbers according to the age and size of people using it.

Maximum of 5 children are allowed on any inflatable at one time.

NO food, drinks or chewing gum allowed in the inflatables, nor is face paint, party poppers, coloured streamers or silly string to be inside the inflatables (Please note if the inflatable is collected in a dirty condition, then the person hiring it will incur a cleaning charge)

Please remove all footwear and socks must be worn at all times when using the inflatable.

If damage to the inflatable occurs while in the customers care, the Owner reserves the right to invoice and collect from the Customer, the remaining balance required to repair or replace the damage.

Please do not switch off the blower, unless of bad weather.

In the event of heavy rain, the blower must be turned off, disconnected and taken out of the rain to avoid damage.

In the event that the blower stops working, please ensure all users get off the inflatable immediately and contact us on 0467 891 871.

Please note that all persons using the inflatables do so at their own risk.

The Owner does not accept any responsibility for any injury caused to anyone using this equipment.

RESPONSIBILITY TO MONITOR ONGOING WEATHER.

It is the client's responsibility to monitor weather during an event and after setup.

If clients see the trees swaying, they are advised to deflate the inflatable, remove children, and to wait until it passes before re-inflating the inflatable.

Winds speeds can be monitored for your specific suburb at

www.wind.willy-weather.com.au

www.bom.gov.au



If wind is in excess of 29km the client will remove children and deflate the inflatable and continue to monitor conditions.

Do not inflate until windy conditions have passed.

CONTACT WITH THE HIRER.

Contact will be made via a phone call to the hirer.

We require x 2 contacts per party who will be contactable during the event.

Blowin Bubbles will try to contact both parties should the need arise.

We will also send text messages to both emergency contacts should they not answer the phone call.

If no response is received, we will send an email to the hirers email address.

INFLATABLE SAFETY GUIDELINES

Supervision of children on an inflatable must be by a competent person of at least 18 years of age.

The supervisor must be in attendance at all times during the duration of the hire.

The supervisor must ensure that an appropriate mix of persons participate at any one time. ie, matched in weight or age to avoid injury to smaller children.

The supervisor should ensure all patrons are using the inflatable safely.

No summersaults, back flips, bouncing off walls and hitting other patrons.

Keep children clear from the back of the inflatable at all times so there is no temptation for them to touch the electric blower or detach the power supply plugs whether deliberately or accidental.

Do not let the participants hang over the sides of inflatables as they may fall out causing injury.

The supervisor must check the inflatable for safety throughout the duration of the hired period. This includes checking for rubbish or discarded objects that may injure a patron or damage the inflatable



Check that all zippers and velcro connections remain secure and that there is no potential disruption to the power supply by ensuring the secure connection of the power cords.

The blower can also suck plastic bags over the air intake (on the side of the blower) so please check this and remove anything that may affect the performance of the blower.

Our drivers/installers will anchor the inflatable by either heavy pegs or anchors on each side by tying rope to a secure fence, other permanent structure or to weight bags.

The inflatable should be held down securely at all times whilst in operation.

If any part of the holding down system becomes detached, it is the supervisor's responsibility to clear all riders from the inflatable (and, if necessary, deflate it) until such time it can be securely restrained/anchored.

Our inflatables cannot be used in winds over 29km per hour. A moderate wind is 20 – 29 klms per hour and raises dust, leaves and paper, small branches move, and small waves develop.

When the above wind conditions occur, please remove all patrons from the inflatable and deflate. Do not re-inflate until the wind subsides.

To check the forecast for wind conditions - www.wind.willyweather.com.au or www.bom.gov.au

We take no responsibility if you do not adhere to the above requirements.

No shoes, food or drink is allowed on the inflatable and smoking is not allowed on or near the inflatable.

Do not set up a barbecue or any other heating device near the inflatable.

Streamers, poppers or silly string are NOT allowed on or near the inflatable as they can cause injury and may stain the vinyl.

If damage is found within seven (7) days of the booking date the client / customer will be held liable for repairs and be charged a minimum of \$500 to cover the repair costs.

When the children are getting off an inflatable, they should slide off the front, not jump

If damage is done to the castle as a result of misuse you will be liable for the cost of the repair and any other costs associated in repairing the castle or replacement if castle is unrepairable.



The hirer and person responsible for supervision of inflatable is required to sign Disclaimer & Waiver Form prior to start of hire period.

The disclaimer form is a waiver for any child or adult over the age of 18 yrs using the inflatable during the hired period.

The hiree takes all responsibility and will not hold Blowin Bubbles liable for any injury to participants or to property.